



# FORSYTH COUNTY SHERIFF'S OFFICE

## MEMORANDUM

Date: May 5, 2017

To: Chief Deputy Grady Sanford

From: First Sergeant Mike Garrison, Office of Professional Standards

Ref: 2016 Annual Review of Agency Complaints

Sir, from January 1, 2016 to December 31, 2016 there were twenty-seven (27) complaints captured against deputies. All of these complaints were investigated Internal Affairs or by the deputy's supervisor.

The type of complaints filed as well as the findings from each case are separated and listed below in two table

<u>Type of Complaint</u>	<u>Total</u>
Conduct Unbecoming On/Off Duty	1
Failure to Investigate/Document	1
Neglect of Duty	1
Professional Image/Conduct	2
Rudeness	4
Violation of Law	1
Bias-Based/Racial Profiling	2
Use of Force	1
Traffic Detail	1
<b>Total Complaints</b>	<b>14</b>

<u>Findings</u>	<u>Total</u>
Exonerated	1
Sustained	0
Unfounded	13



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In 2016, there were ten (10) fewer complaints reported than in 2015. Our highest number of citizen complaints in one area was for and involved rudeness. A thorough investigation revealed that in each instance our deputy or deputies acted appropriately and all four (4) complaints were either exonerated or unfounded.

The second largest number of complaints we received in 2016 involved Bias-Based Racial Profiling and Professional Image / Conduct. We received two (2) complaints in each of these categories. Each complaint was taken seriously and individually investigated. Each investigation revealed no wrongdoing on the part of our deputies and all complaints were again exonerated or unfounded.

Most importantly, no complaints resulted from a failure in policy which ascertains that we are operating under sound policy and procedure, and training our deputies to conduct themselves with utmost professionalism.